



# News

## **APAC Customer Services, Inc. Appoints Cindy K. Andreotti to its Board of Directors**

(Deerfield, IL – April 19, 2005) — APAC Customer Services, Inc. (NASDAQ: APAC), a leading provider in customer interaction solutions, today announced that Cindy K. Andreotti, most recently President, Enterprise Markets, at MCI, Inc. (“MCI”) has been appointed to the APAC Board of Directors.

“I am pleased to have Cindy join our Board as we position APAC as the pre-eminent provider of customer lifecycle management solutions,” said Robert J. Keller, APAC’s Chief Executive Officer. “Her exceptional sales, marketing and operational expertise will be a tremendous asset in helping us successfully compete and grow our business.”

“I join our Board in welcoming this outstanding leader to our company,” said Theodore G. Schwartz, Chairman of the Board. “Cindy is a great addition and her broad business experience will greatly complement our strong Board.”

At MCI, Andreotti was President of Enterprise Markets, which consists of the Global Accounts Segment, Government Markets, the Conferencing Business Unit, and MCI Solutions, the managed services arm of MCI. Previous assignments at MCI included President of Business Markets and President of Global Accounts and Strategic Ventures and Alliances. Before joining MCI in 1990, Andreotti was with AT&T Corporation.

Ms. Andreotti is also Vice Chairman of the Japan American Society, a cabinet member of the Los Angeles Music Center, a member of the Executive Committee for the Red Cross, and a member of the Accenture Women’s Leadership Forum.

### **About APAC Customer Services, Inc.**

APAC Customer Services, Inc. (Nasdaq: APAC) is a leading provider of customer interaction solutions for market leaders in communications, financial services, insurance, healthcare, logistics, publishing, and travel and hospitality. APAC partners with its clients to deliver custom solutions that enhance bottom line performance. For more information, call 1-800-OUTSOURCE. APAC’s comprehensive web site is at <http://www.apaccustomerservices.com>.

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