

APAC in Corpus Christi

APAC offers its employees a terrific work environment with:

- Flexible schedule options
- Advancement potential
- Paid career development training
- Ample benefit structure with incentives for good performance

Corpus Christi Facility

Center Highlights:

- Established in 1996
- One of Corpus Christi's largest employers
- 33,252 square feet
- 3 floors of building
- Approximately 371 workstations
- Three training rooms
- Employee Information Boards throughout the facility

At APAC Customer Services, Inc. our mission is clear: "We help our clients serve their customers better."

Leveraging skills in complex inbound customer care services and solutions, APAC's core competency is helping our clients meet their corporate goals. We do that by applying innovation, value strategies and a team of customer care professionals committed to high quality interactions.

APAC Value

Every day, more than 9,000 APAC employees interact with millions of customers. Our teams go beyond simply responding to customer interactions. They provide value strategies, adeptly managing consumers' demands for multiple touch points on the phone, on the web, and via email and direct mail.



Corpus Christi Facility

APAC Overview

APAC is a multinational leader in outsourced services with nearly 35 years of experience and more than 9,000 professional contact management employees across the U.S. and Philippines. We are a public company built on long-standing client relationships with Fortune 500 market leaders. Our flexibility and expertise enables us to respond to opportunities and meet clients' changing business needs. As an established company with a consistent, proven approach, we are recognized as a leader within our industry:

- Ranked in the Top Ten of Service Providers for More than 17 years by Customer Interaction Solutions magazine
- Earned Gold Level 2006 MVP Quality Award for Complex Healthcare online support program in Philippines
- Recipient of 2005 & 2006 Industry Awards for high-quality, results-oriented solutions
- 2005 CRM Excellence award winning program reaches high quality standard in our Manila location





Center Capabilities:

- Complex Customer Care on behalf of Fortune 500 industry leaders
- Multi Channel Contact Management
- Expert-level service training
- Self Service capabilities
- Bilingual staff
- Covered parking
- Convenient retail and dining access
- 24 hour security

City Facts:

Corpus Christi, Texas is the gateway to the famous Padre Island National Seashore and boasts a climate like no other.

- County seat of Nueces County
- According to 2004 census, the Corpus Christi MSA boasts a population of 409,400
- The 8th largest Texas city
- Over 100 miles of Gulf Coast beaches
- 154 square miles
- Average resident age: 33 years old
- Average temperature 71 degrees
- More than 255 days each year of clear, sunny skies
- Ranked #63 among US incorporated cities larger than 100k
- The city cost of living index is 88.5
- Median household buying income is 33,587
- 90.7% of the labor forces (age 16+) is employed, according to a 2000 census
- 25.5% (age 25+) has had some college

Community Involvement:

- United Way Campaign

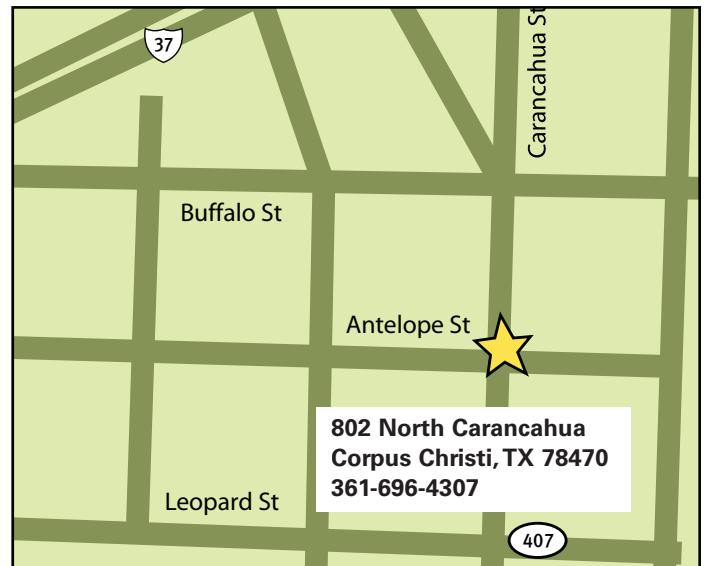
Exceptional Labor Force:

- More than 20% of local employment population in service/retail industry
- Diverse cultural population
- More than 10 local colleges

Plenty to do:

- Bayfest
- USS Lexington Naval Museum
- Texas State Aquarium
- Museum of Science & Industry
- Art Museums
- South Texas Ranching Heritage Festival
- The Pow-Wow by the Sea
- Harbor Lights Festival and Boat Parade
- Texas Jazz festival

APAC in Corpus Christi



Most importantly, APAC is committed to each employee's success. Our teams are provided with clear objectives, the tools and training to get the job done and the coaching and personal development to advance your career. Learn about Corpus Christi job opportunities at:

www.apacjob.com/corpuschristi
or by calling **1-361-696-4307**.

APAC The Customer Care Experts