

APAC in Green Bay

APAC offers its employees a terrific work environment with:

- Flexible schedule options
- Advancement potential
- Paid career development training
- On site employee lounge and internet cafe
- Ample benefit structure with incentives for good performance

Green Bay Facility

Center Highlights:

- Established in 1998
- One of the largest employers in Green Bay
- 70,000 square feet
- Approximately 600 workstations
- More than 800 employees.
- Employee Information Boards throughout the facility
- 7 Training rooms

At APAC Customer Services, Inc. our mission is clear: “We help our clients serve their customers better.”

Leveraging skills in complex inbound customer care services and solutions, APAC’s core competency is helping our clients meet their corporate goals. We do that by applying innovation, value strategies and a team of customer care professionals committed to high quality interactions.

APAC Value

Every day, more than 9,000 APAC employees interact with millions of customers. Our teams go beyond simply responding to customer interactions. They provide value strategies, adeptly managing consumers’ demands for multiple touch points on the phone, on the web, and via email and direct mail.



Green Bay Facility

APAC Overview

APAC is a multinational leader in outsourced services with nearly 35 years of experience and more than 9,000 professional contact management employees across the U.S. and Philippines. We are a public company built on long-standing client relationships with Fortune 500 market leaders. Our flexibility and expertise enables us to respond to opportunities and meet clients’ changing business needs. As an established company with a consistent, proven approach, we are recognized as a leader within our industry:

- Ranked in the Top Ten of Service Providers for More than 17 years by Customer Interaction Solutions magazine
- Earned Gold Level 2006 MVP Quality Award for Complex Healthcare online support program in Philippines
- Recipient of 2005 & 2006 Industry Awards for high-quality, results-oriented solutions
- 2005 CRM Excellence award winning program reaches high quality standard in our Manila location





Exceptional Labor Force:

- 24% of local employment population is in the service/retail industry
- More than 10 local colleges
- Diverse cultural population

Plenty to do:

- Lambeau Field, home of the Green Bay Packers
- The Broadway District
- Cofrin Memorial Arboretum
- Green Bay Botanical Garden
- Brown County Veterans Memorial Arena
- University of Wisconsin-Green Bay (UWGB)
- Weidner Center

Center Capabilities:

- Complex Customer Care on behalf of Fortune 500 industry leaders
- Multi Channel Contact Management
- Business process management
- Expert-level service training
- HIPAA compliant
- 24x7

City Facts:

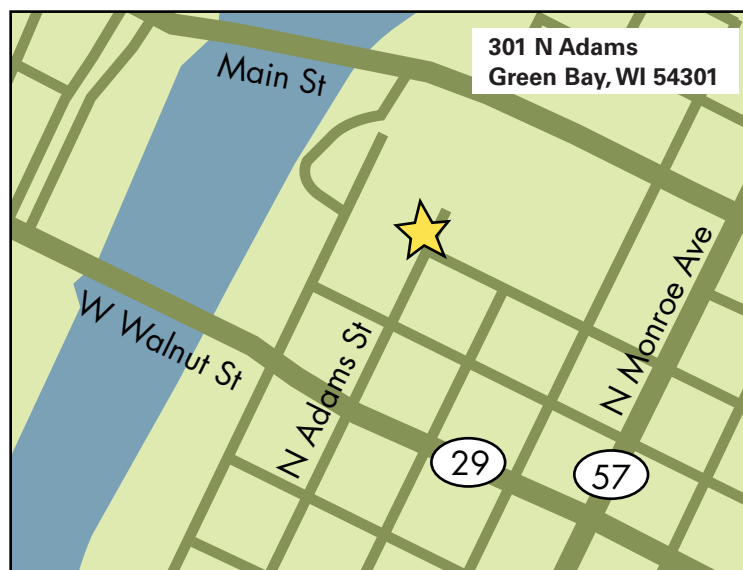
Scenic Green Bay, WI is located at the head of Green Bay and the mouth of the Fox River and offers a blend of seasons like no other city.

- County seat of Brown County
- Population: 320,000 in greater Green Bay area
- Top ten safest cities
- The city is 54.3 square miles of which 19.24% is water
- Average resident age: 33 years old
- In top 50 fabulous places to raise a family

Community Involvement:

- Green Bay Area Chamber of Commerce
- United Way Campaign
- Local Schools
- March of Dimes
- Salvation Army
- Giving Tree
- Sponsor of local sports teams

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Most importantly, APAC is committed to each employee's success. Our teams are provided with clear objectives, the tools and training to get the job done and the coaching and personal development to advance your career. Learn about Green Bay job opportunities at:

www.apacjob.com/greenbay
or by calling **1-800-775-7472**.

APAC The Customer Care Experts